



Product Update

EW-DX Firmware Update 3.0.3

Sennheiser would like to inform you that the **EW-DX firmware version 3.0.3** is now available for download.

For conformity, consistency, and compatibility reasons we strongly recommend upgrading the system to the new releases.

EW-DX Firmware Version 3.0.3

This version is being released to support the following EW-DX components:

- EW-DX EM 2 | EW-DX EM 2 Dante | EW-DX EM 4 Dante
- EW-DX SKM | EW-DX SKM-S
- EW-DX SK | EW-DX SK 3-PIN
- EW-DX TS 3-pin | EW-DX TS 5-pin

Features

- STP (Spanning Tree Protocol) can be enabled or disabled for EW-DX EM 2 Dante and EW-DX EM 4 Dante devices through the menu settings. The default state is 'On'.

Resolved Known Issues and Optimizations

- Improvement of Audio Mutings for certain wireless scenarios during A-B Antenna radio switching.
- Resolved an issue where auxiliary data transmission would cause incorrect states when leaving and entering the wireless reception area.
- Fixed an issue where a “walktest” would block access via client applications.
- Addressed a problem where the receiver would not work properly with WSM, when the device was bonded with a mobile device.
- Resolved a problem where updating the receiver to a new firmware version would keep the encrypted key without resyncing to the transmitter.
- Other bug fixes and optimizations.

Known Issues

- After modifying the Dante IP addresses of an EW-DX EM 2 Dante and EW-DX EM 4 Dante the previous Dante IP address remains valid in the network. Restarting the device after modifying the Dante IP configuration resolves this issue.



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Software Clients Compatibility

- **Sennheiser Control Cockpit** Release Version 8.2.1
- **Wireless Systems Manager (WSM)** Release Version 4.8.2
- **Smart Assist App** Release Version 2.4.0

Firmware Update

The EW-DX firmware update requires the Sennheiser Control Cockpit software, Sennheiser Wireless Systems Manager software or the Smart Assist App.

- **Sennheiser Control Cockpit:** www.sennheiser.com/control-cockpit-software
- **Wireless Systems Manager (WSM):** www.sennheiser.com/wsm
- **Smart Assist App:** [Smart Assist \(sennheiser.com\)](http://Smart Assist (sennheiser.com))